

## Ahaso Hill Farm's

### Riding Lesson Program Payment & Cancellation Policies

#### Payment Policies

- Riding lesson packages must be paid in full by the beginning of the first lesson of the package.
- Non-Package riding lesson payment is due in full at the beginning of the riding lesson.
- Payments can be made in cash, check, PayPal (fees apply), or Venmo (fees apply). Cash and checks can be deposited into the bright red lock-box inside the horse barn.

#### Cancellation Policies

##### Weather Cancellation Policy

Riding lessons will be canceled if...

- The temperature at the time of the lesson is below 10 degrees or above 90 degrees (+/- depending on the day). Riders can also set their own personal cut-off temperatures.
- If there is a severe storm forecasted for the lesson time (snow/T&L/wind)
- If the roads are unsafe to drive to and/or from the farm

**\*\*Weather cancelations will always be communicated via phone call, text, and/or email.\*\***

### Riding Lesson Package Cancelation Policy

Cancelations can be made at any time before the beginning of the lesson (although advance notice is appreciated). Lessons must be rescheduled within the 8-week package period, or if needed, the following 9<sup>th</sup> week.

### **No refunds, No credits, No rollovers**

No-call, No-shows will be considered forfeited, and not rescheduled.

### Non-Package Riding Lesson Cancelation Policy

Same-day cancelation: Half-payment owed

No Call/No show: Full payment owed